



## Zoho App Digital IDV & AML

Make Anti Money Laundering Compliance Easy with Red Flag Alert

Red Flag Alert provides a comprehensive AML service that is low cost, evolves with regulations and allows you to prove your audit trail. Our data also conforms with GDPR and other data protection laws.



Version 1.01

16<sup>th</sup> March 2024

## WHAT OUR APP CAN DO

Our app enables you to conduct Digital ID Verification (IDV) and Anti-Money Laundering (AML) checks on your CRM contact records, and it facilitates the attachment of the completed check reports.

You have the option to monitor the check progress manually, or our scheduler can automate this process for you.

### Check Types:

- **IDV** - IDV is an Identity Verification, this involves a 'selfie' and capturing a picture of photo ID (Driver's License or Passport).  
2 Credits
- **IDV + AML** - This will issue an IDV check ('selfie' and photo ID) which will then take address information and verify this data against FCA approved data sources.  
4 Credits
- **IDV + AML + PSAM** - This will issue an IDV check, perform an address verification, and conduct a PEPs (Politically Exposed Person) check, check International Sanctions' lists, and global Adverse Media.  
5 Credits
- **IDV + PSAM** - This will issue an IDV check ('selfie' and photo ID), then conduct a PEPs (Politically Exposed Person) check, check International Sanctions' lists, and global Adverse Media.  
3 Credits
- **AML** - This will take address information and verify this data against FCA approved data sources.  
2 Credits
- **PEPS, Sanctions, Adverse Media** - This will conduct a PEPs (Politically Exposed Person) check, check International Sanctions' lists, and global Adverse Media.  
2 Credits

### App Authorization

Each user will initially be required to authorize the app by using their username and password they use for the Red Flag Alert Portal login.

### Credits

Credits are allocated at the Account or CRM level, rather than the user level. Whenever you initiate a new check, credits will be deducted.

### App Launcher

Open a contact record and click "Red Flag Alert App" button.

## AUTHORIZE APP / SETTING

Authorize user access to Red Flag Alert Portal

If you don't have access to the Red Flag Alert Portal, please get in touch with us at 0330 460 9877 or via email at sales@redflagalert.com to set up your account.

RFA/Zoho Username

RFA Password

Send IDV/AML Email  On  Off

Send IDV/AML SMS  On  Off

### Send IDV/AML Email

When this setting is off, the app will not send the customer an email, allowing you create your own email template.

### Send IDV/AML SMS

When this setting is off, the app will not send the customer an SMS message, allowing you create your own SMS template.

The field AML URL on the contact module will contain the link for the customer.

## APP HOME SCREEN

Red Flag Alert App



Find Contacts

Digital IDV & AML

Settings

Help

Digital IDV & AML - Contact Name: Jason Dahar 992 of 10 AML Credits

AML Status <b>COMPLETED</b>	AML Results <b>PASSED</b>	Type <b>AML</b>	Check Id <b>49711</b>	Last Updated <b>15-03-2024 (1 days)</b>
RFA User Email <b>jason@torasoftware.co.uk</b>	Red Flag Alert <a href="#">Portal</a>	Check Document <b>PDF Document Attached</b>		

New Update Resend Authorize App Close

### Button: New

Create a new Digital ID Verification (IDV) and Anti-Money Laundering (AML) check.

### Button: Update

Update the Status and Results of the current Check. If the check has been completed the report will be attached.

### Button: Resend

This will resend the IDV link to the Contact's email and mobile.

### Button: Authorize App

The current user will be to enter the same username and password they use for the Red Flag Alert Portal.

### Button: Close App

Close the app.

### Red Flag Alert - Portal

Direct URL link to the Red Flag Alert Portal.

### Check Document – Document (PDF)

Once a check has been successfully completed, the check document is automatically created and attached to the contact record.

# NEW CHECK

New Digital IDV & AML Check - (Send Email: **ON** Send SMS: **ON**) ✕

Check Options:

Check Description: **IDV is an Identity Verification, this involves a 'selfie' and capturing a picture of photo ID (Driver's Licence or Passport). (2 credits)**

Is Monitored: On  Off

Reference:

Name:

Email/Mobile/Date of Birth:

Address Lookup:

House number/name & Street:

Town & Postcode:

## Button: Save Contact Details

Updates contact record.

## Button: Confirm

Create a new Digital ID Verification (IDV) and Anti-Money Laundering (AML) check.

## Button: Cancel

Cancel check.

## TECHNICAL DETAILS

Custom fields created by App.

<b>Module: Contacts</b>
AML Create
AML House Number
AML Middle Name
AML Option
AML Reference
AML Request Id
AML Result
AML Status
Social Media URL

## The IDV & AML Scheduler

Every hour, our automated scheduler will refresh any pending check requests. When the status is marked as completed, it will seamlessly upload the corresponding check documents to your CRM.